## Advocacy: Next Steps



## What Else Might We Do?

- Benching Marking
  - Gap Analysis
  - Maturity Modelling
  - Risk Analysis
- Talk to IT
- Develop a DP Policy
- Build a Business Case



# Let's do some benchmarking!

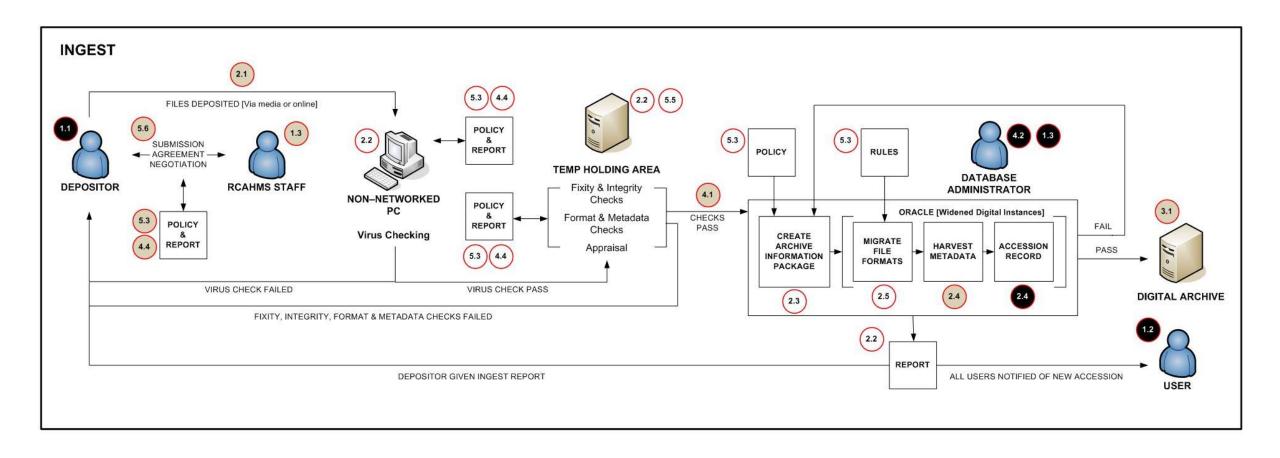


### Gap Analysis

- Identifying gaps between where we are and where we want to be
- Helps identify areas for work
  - Facilitates planning and prioritisation
- Need to establish clear objectives
- Workflow/process modelling a useful approach



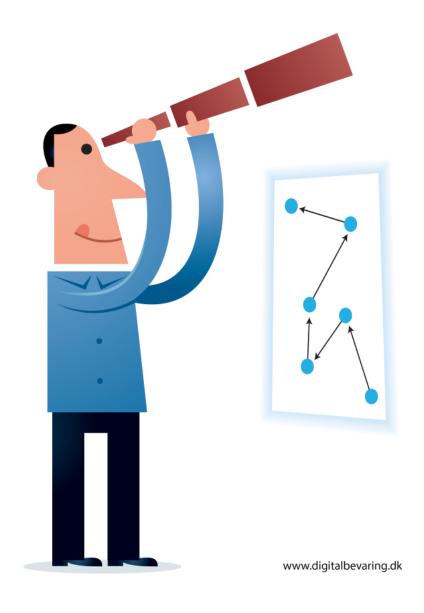
## Gap Analysis: An Example



## Maturity Modelling

### Tools that help with:

- Assessing strengths and weaknesses
- Setting goals and timescales
- Planning improvement
  - Incremental development
- Not just about techniques/processes
  - Different models available



### DPC Rapid Assessment Model

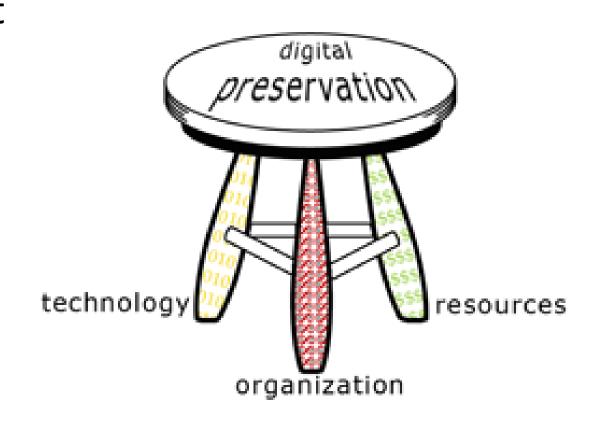
### The model aims to be:

- Applicable for organizations of any size and in any sector
- Applicable for all content of long-term value
- Preservation strategy and solution agnostic
- Based on existing good practice
- Simple to understand and quick to apply (< 2 hours)</li>
- Online tool for DPC Members



### Some Other Maturity Models

- Digital Preservation Management Model
  - 5 levels and 3-legged stool
- NDSA Levels of Preservation
  - 5 Areas, 4 levels
  - Functional/process focused
- DP Capability Maturity Model
  - Covers a broad range of issues
  - Closely linked to OAIS



### Risk Analysis

- DP is risk management at a fundamental level
- Can provide a common language to discuss DP issues with non-specialists
- Understanding key risks can identify priorities
- Useful to start at a high level and develop more detail over time

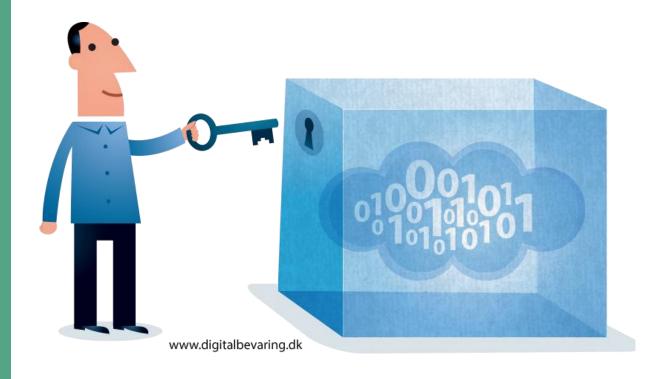
### Some resources:

- DRAMBORA <u>www.repositoryaudit.eu/about/</u>
- TIMBUS <u>www.timbusproject.net/</u>
- TNA digital continuity service <u>www.nationalarchives.gov.uk/information-management/our-services/dc-risk-opportunities.htm</u>
- SPOT www.dlib.org/dlib/september12/vermaaten/09vermaaten.html



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## Talking to IT



## It Can Be a Challenge!

- Can be a key ally, but how do we get them to engage?
- Differences in terminology
- Likely asking them to work in a different way
  - Normally concerned with the now
  - We need them to think about past, present, future
- Some issues with territory guarding!



## Steps to Engage with IT

- Understand their policies, programs, and some terminology
- Frame DP as a novel problem
- Find a key ally
- Start a working group
- Develop a shared vocabulary
- Be prepared to ask and answer questions

Prater, Scott, "How to Talk to IT About Digital Preservation" - <a href="https://minds.wisconsin.edu/handle/1793/78844">https://minds.wisconsin.edu/handle/1793/78844</a>



# Developing a DP Policy



### What is a DP Policy?

A digital preservation policy is the mandate for an archive to support the preservation of digital records through a structured and managed digital preservation strategy

### **The National Archives**

A digital preservation policy facilitates the effective management of the digital records ensuring the organisation is able to carry out its mandated functions

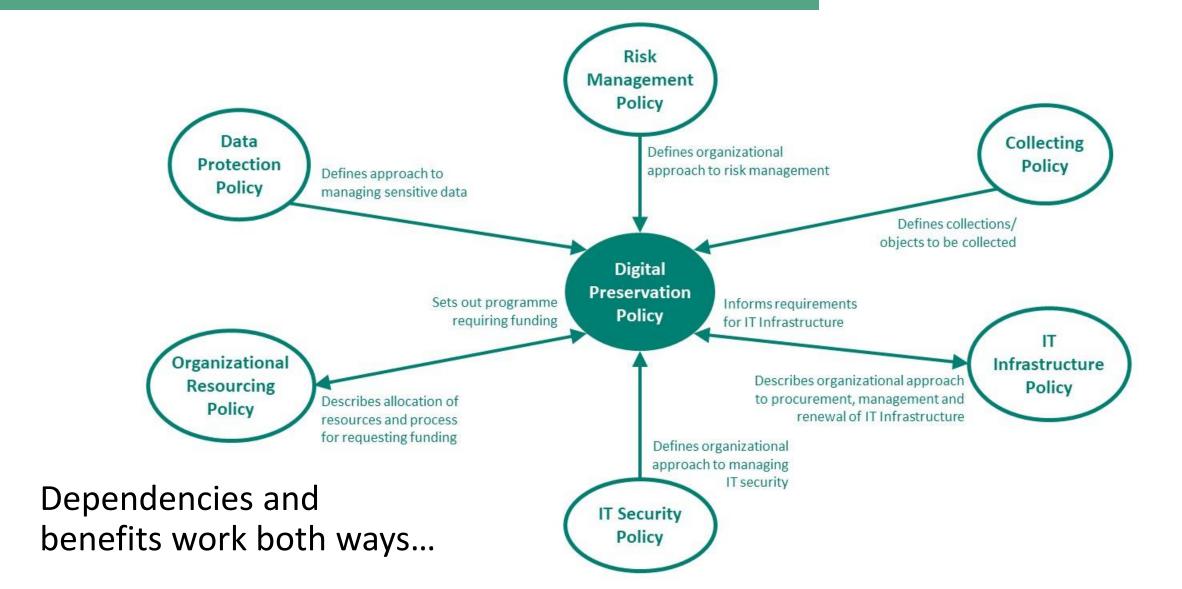
**InterPARES Project** 

### Benefits of a DP Policy

- Helps to raise awareness of digital preservation
- Gains buy-in from senior management
- Solidifies commitment of the institution/organisation
- Helps support a business case for DP solutions
- Supports decision making
- Guide staff in their activities related to DP
  - Consistent, efficient and effective



### Part of a Policy Landscape



## What's in a DP Policy?

- Aims and objectives
- Context
- Scope
- Principles
- Resourcing
- Responsibilities
- Should be flexible and regularly reviewed (3-5 years)





## DPC Policy Toolkit

https://dpconline.org/blog/ready-steady-sprint-or-how-to-write-a-policy-toolkit-in-3-days

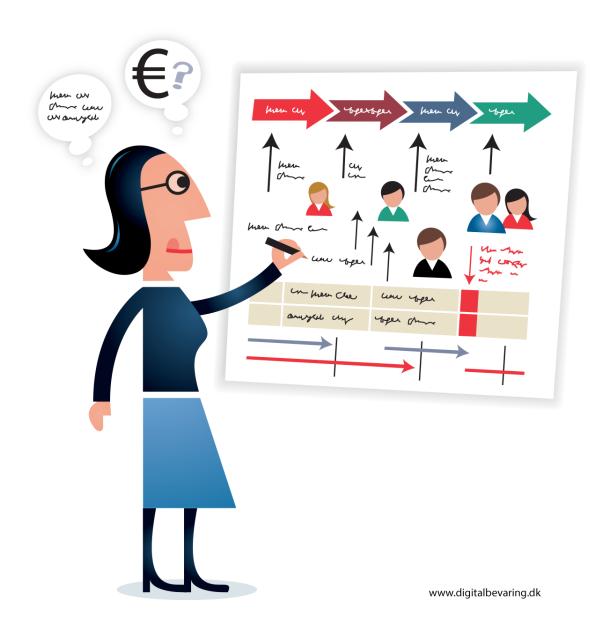
### What's in the Toolkit?

- Introduction
- What makes a good DP policy
- Step-by-step guide to building a policy
- Template for a DP Policy
- University of Bristol Policy
- Further Resources



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# Now for a Business Plan!

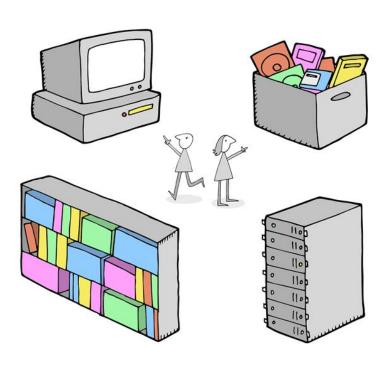


### What is a Business Case?

Key step in gaining (financial) support and resources for programme/project

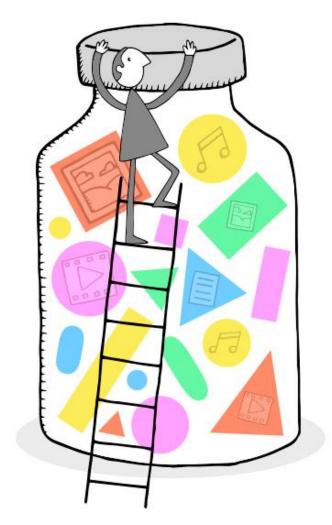
Generally includes sections on:

- Objectives
- Stakeholders
- Financial Analysis
- Benefits
- Risks



### Developing a Business Case

- 1. Assess where you are
- 2. Set your DP objectives
- 3. Decide what you want the business case to provide (a subset of the above that you need resources for)
- 4. Understand your audience and organisational context
- 5. Draft business case
- 6. Validate and refine your business case
- 7. Deliver your business case effectively
- 8. Share

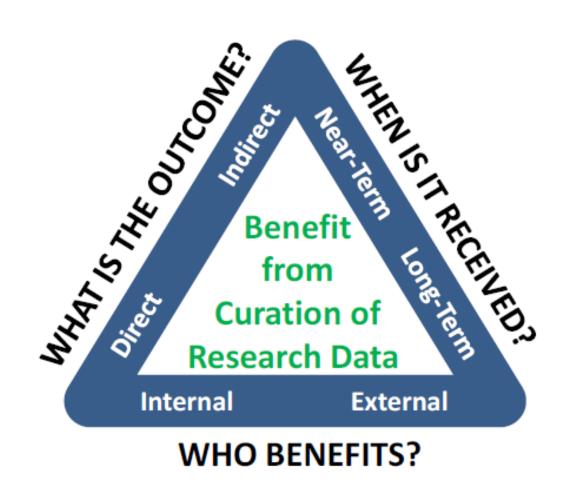


Some useful resources to help with advocacy and building a business case

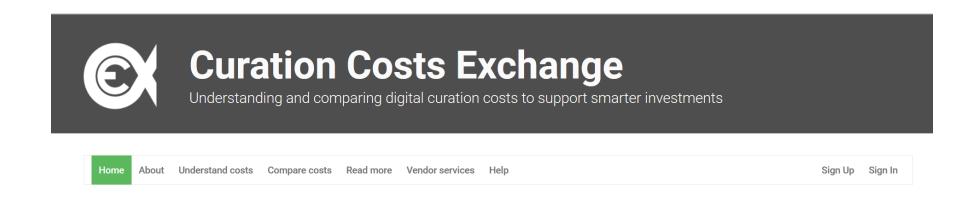


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### Identifying Benefits: KRDS



## **Understanding Costs: CCE**



### All about the costs of curation

What am I spending, what are they spending, what should we be spending?



http://www.curationexchange.org/

### The Cost of Doing Nothing....

The Cost of Inaction Calculator

Analyze Your Collection

Log In / Sign Up -

## COST OF INACTION CALCULATOR



time and money to preserve the physical objects in your media collection.



However, over time

audiovisual materials will become unusable due to decay and obsolescence.



way to save

your collection is to reformat through digitization.



The cost of digitization

may be great, but the cost of inaction may be even greater.

Use our calculator to analyze your Cost of Inaction

**ANALYZE YOUR COLLECTION »** 

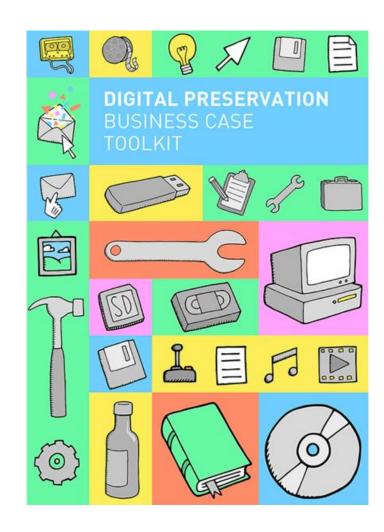


Or watch this video to find out more

### **Business Case Toolkit**

- Step by Step Guide
- Business Case Template
- Common Questions
- Case Studies
- Additional Resources.....

http://wiki.dpconline.org/index.php?title=Digital Preservation
Business Case Toolkit



### **Topical Notes**

- Aimed at non-specialist audience
- Explain key DP issues including:
  - Intro to DP
  - Storage
  - Metadata
  - Authenticity
  - File Naming and Formats
  - Various types of content including emails, images, and websites

### Digital Preservation Topical Note 1



### What is Digital Preservation?

Digital Preservation is the series of managed activities necessary to ensure continued access to digital materials for as long as necessary. Digital records are at risk from technology-related issues such as hardware and software obsolescence and bit rot, but IT solutions, such as reliable digital storage and back -up, are only a part of the bigger picture. Digital Preservation addresses a wide range of organisational and resourcing issues too. These include risk assessment, sustainability planning, skills development and change management. As well as maintaining the original digital files, it is also important to capture information about the file's context and any relevant documentation as these will allow future users to open and understand the files.



### Key Term: Obsolescence

Technology moves rapidly, new versions of software and hardware are regularly released with no guarantees that it will be compatible with older systems and files. File formats, software packages and storage media can all become obsolete quickly and this is one of the key issues addressed by digital preservation.

### Kev Term: Bit Rot

Bit rot is the gradual decay of storage media where the individual bits (1s and 0s) of digital files 'flip' leading to a corrupted or inaccessible file.

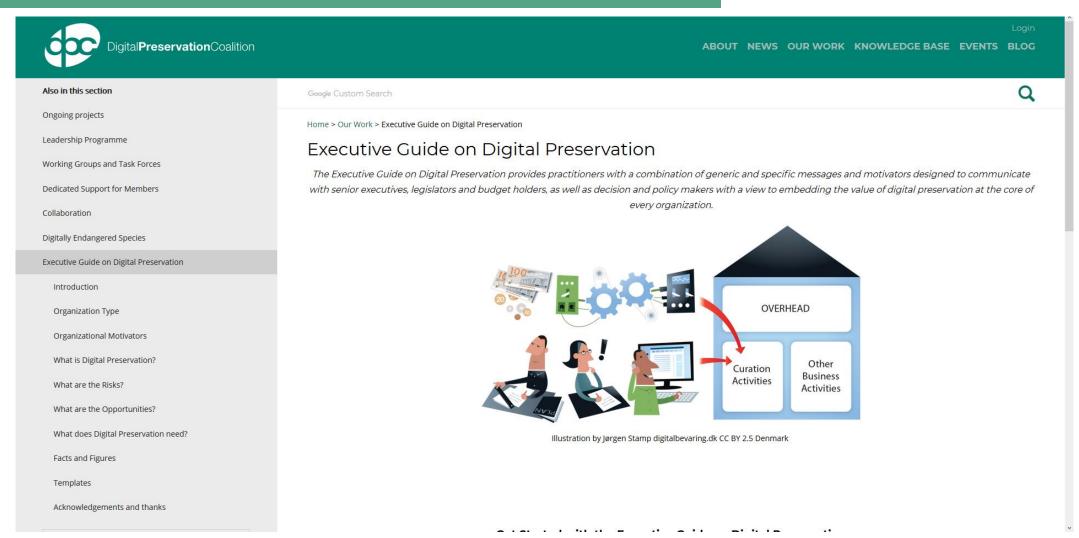
### Why do we do Digital Preservation?

We preserve digital records to retain important information about the work carried out by our organisation. This can be motivated by issues such as:

- · Legislative and regulatory compliance
- Efficiency and financial gains from information reuse
- Good governance
- · Documenting events of historical significance
- Retaining corporate memory

This Digital Preservation Topical Note was produced with the kind support of the National Archives of Ireland

### Executive Guide on DP



https://www.dpconline.org/our-work/dpeg-home

# www.dpconline.org @dpc\_chat

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Many thanks to www.digitalbevaring.dk for the illustrations

