



UNHCR

The UN Refugee Agency

UNHCR

The screenshot shows the UNHCR website homepage. At the top, there is a navigation bar with the following links: "About UNHCR", "What we do", "Where we work", "News and stories", and "Get involved". To the right of these links are icons for a heart, information, and search. Below the navigation bar, the main heading reads: "UNHCR helps to save lives and build better futures for the millions of people forced to flee their homes." Underneath this heading, there are two columns of text. The left column states: "UNHCR, the UN Refugee Agency works to ensure that everybody has the right to seek asylum and find safe refuge, having fled violence, persecution or war at home." The right column states: "Since 1950, we have faced multiple crises on multiple continents, and provided vital protection and assistance to refugees, asylum-seekers, internally displaced and stateless people, many of whom have nobody left to turn to." Below the right column, there is a sub-heading: "We help to save lives and build better futures for millions forced from home." To the right of the text, there are two call-to-action buttons: "Learn more about our work" and "How can I get involved?".

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UNHCR Intranet Archiving Challenges

Accept

Emi the poet

- [Emi Mahmoud – Head over Heels - YouTube](#)

UNHCR in 100 words

- UNHCR, the UN Refugee Agency, is a global organization dedicated to saving lives, protecting rights and building a better future for people forced to flee their homes because of conflict and persecution.
- We lead international action to protect refugees, forcibly displaced communities and stateless people.
- We deliver life-saving assistance, help safeguard fundamental human rights and develop solutions that ensure people have a safe place called home where they can build a better future.
- We also work to ensure that stateless people are granted a nationality.
- We work in over 130 countries, using our expertise to protect and care for millions

Facts and figures as of mid 2024

- 122.6 MILLION Forcibly displaced people worldwide as a result of persecution, conflict, violence, human rights violations or events seriously disturbing public order.
- 68.3 MILLION are internally displaced people (Source: IDMC, as of end-2023).
- 37.9 MILLION are refugees.
- 8 MILLION are asylum-seekers.
- 5.8 MILLION are other people in need of international protection.

UN in crisis e.g. UNHCR

- In 2025, the UN Refugee Agency (UNHCR) is facing significant cuts to its funding, impacting its operations and the well-being of people forced to flee from their homes. Estimated cuts are 40%.
- Donors have reduced funding, leading UNHCR to implement unprecedented cuts to the organization estimated at 40%.

Impact of the Cuts:

- Reduced Protection Services:
 - Funding cuts are impacting protection services for vulnerable individuals, including women and children, leaving them at increased risk of violence, abuse, and exploitation.

UN in crisis e.g. UNHCR

- Health Consequences:
 - Cuts to health budgets in some countries, such as the Democratic Republic of Congo (DRC), are expected to have devastating consequences, exposing refugees to a greater risk of infectious diseases and death.
- Disrupted Services:
 - Programs providing essential services like medical care, legal assistance, and economic support are being reduced or closed, affecting vulnerable populations in multiple regions.
- Fewer Staff and Reduced Presence:
 - With fewer staff and a reduced UNHCR presence in countries hosting refugees, the agency's ability to deliver assistance is compromised.
- Why should you care? This affects everyone.

Don't archive your intranet.



Do archive your intranet.



Don't archive your intranet.

- Costly and Resource needy
- Data Volume and Relevance
- Privacy and Security Concerns
- Legal and Compliance Risks
- Lack of Clear Policy or Ownership
- Platform Limitations

Do archive your intranet.

- Legal and Regulatory Compliance
 - - Knowledge Preservation
 - - Business Continuity
 - - Historical Reference
 - - Storage Optimization
 - - Accountability and Transparency

Challenges to archiving the intranet.

- Constantly Changing Content.
- Diverse Content Types.
- Constantly changing technology both in intranet platforms and web archiving.
- Platform and Technology Limitations (MW limitations attempt to capture)
- Access and Permissions.
- Lack of preservation strategy.
- Metadata and Searchability.
- User Behavior.
- Project documentation (detailed technical proposal, migration plan).

UNHCR Case study

- Legacy intranet capture from 2016, driven by change of platform.
- Due to confidentiality the custody was moved from service provider.
- Hosting transferred to UNHCR IT custody.
- Loss of indexing facility.
- UNHCR IT could not enable migration, neither could Web archiving partner.
- UNHCR + OPF worked on solution.
- Need for internal and external support for continuity.

Don't archive your intranet if you cannot keep your metadata

