



# **Technology Matters: A personal view**

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## Agenda

- Quick introduction to Tessella
- What systems do I need for digital preservation?
- On-site & off-site systems
- How automatic can it be?:
  - Ingest example
- Scalability
- Conclusions



#### SDB: Digital Archiving Systems in 11 Countries across 4 Continents





#### **Preservica : Digital Preservation as a Service**









## **On-site Systems**

- Pros:
  - Security concerns reduced
  - Have control
  - Easy (easier) to migrate to new system
  - Can customise (can considerably reduce manual overheads)
  - Bandwidth issues reduced
- Cons:
  - Need own hardware
  - Need own support
  - Costs more!
- Conclusion:
  - Good if have budget & bespoke needs
  - Good for large volumes



# **Off-site Systems (e.g., cloud)**

- Pros:
  - Cheaper
  - Low / zero up-front cost:
    - Don't buy hardware
  - Lower operational costs:
    - Shared support
  - Pay for what you need
  - Cons:
    - Harder to customise
    - Possible security concerns
    - Bandwidth for large volumes
    - Harder to migrate
- Conclusion:
  - Good for low budgets
  - Limited ability to be bespoke



### How automatic can it be?

- Golden rule:
  - Humans make judgements
    - Let software implement your judgements:
      - Will make less mistakes
      - Can be driven by machine-readable policy
- Sometimes lack of trust:
  - Good to test software
  - Once passed test, use it!
  - If issue occurs in production:
    - Fix it
    - Get your supplier to fix it



#### How automatic can it be? Ingest

- Capture human judgement as policy up front:
  - Decide what to keep?
  - Decide what to structure / catalogue?
  - Decide storage policy (how many copies to store)?
  - Decide which steps are necessary?



• In operation, let the software do its job:





Pick workflow to start:

Welcome, Joseph Rogers	Inbox (0) Legout			Preservica	) Digital Archive: I	ngest		Digital Preservation
		Start	Waiting Running Complete	d Reports Ma	nage			
			Context Name	Creator	Date Created	Context Description	Action	
		2	EVAM Auto	Mark Evans	15.10.13 15:13:13	Auto selection from EVAM bucket	Run	
		2	GROJA Ingest	James Grover	02.04.13 16:42:24	GROJA Ingest	Run	
		2	Web Crawler	James M Carr	05.11.12 16:36:12	Heritrix web crawl	Run	
		2	Manual Selection for EVAN	Mark Evans	03.10.12 11:59:29	Workflow tied to EVANS Transfer Are	Run	

- In fact even this is often automated:
  - Watch for arrival of complete SIPs



• Watch (if you want to):

State	Name	Progress	Started	Finished	Messages
20	Select	_	03.09.10 17:39:10	03.09.10 17:40:04	
~	Copy XIP Package		03.09.10 17:40:04	03.09.10 17:40:08	
1	Fixity Check	-	03.09.10 17:40:08	03.09.10 17:40:10	
~	Metadata Integrity	-	03.09.10 17:40:10	03.09.10 17:40:12	
~	Content Integrity	-	03.09.10 17:40:12	03.09.10 17:40:14	
1	Characterise	-	03.09.10 17:40:14	03.09.10 17:40:26	View
~	Store Files	-	03.09.10 17:40:26	03.09.10 17:40:36	
~	Store Metadata		03.09.10 17:40:36	03.09.10 17:40:38	
1	Update Search Index	-	03.09.10 17:40:38	03.09.10 17:40:42	

#### Step Progress



• Deal only with issues that the system can't:

e, John R. Doe (14	enant : TESSELLA) Logout	SDE	3 Digital Archive: In	igest	_	-	<del>ار</del> ۳
art Waiting	Running Completed	Reports Manage	1				Silter Warkflowe
		Top Level Record	Date Completed	Agency	Size	Files	Workflow Context
Submission name	Collection Code						
Submission name JPEG	JPEG	JPEG	03.09.10 17:40:42		12 KB	1	Manual Ingest



#### How automatic can it be? Ingest

#### • Example issue: metadata impedance:

- Source metadata:
  - Info in ERMS, e-mail system
  - Very little (e.g., web crawling)
- Traditionally:
  - Translate to archival schemas (EAD etc.)
- Could manually map metadata:
  - As part of manual cataloguing
- Can automate:
  - Set up transform
- OR can bypass:
  - Embed original metadata
  - Use technology to view/edit/index/search without transform



# **Scalability**

- Ingest: Series sequential steps
- Tool like DROID (format identification) typical time:
  - Small files: ~20s per 1000 files
  - Large files: ~ 8s per GB (c. 10TB per day)
- Large volumes:
  - Throughout more important than individual run speed
  - Need ability to run in parallel (multiple threads)
  - Automation important
  - Resilience important
- It can be done:
  - SDB ingests FamilySearch ingests at 50TB every day
  - Note doesn't need very expensive processing power:
    - 6 Application Servers @ c. \$5k each = \$30k
    - Ingest disk arrays and network
    - Storage costs

Higher Dominant



## Conclusions

- Try to minimise number of systems:
  - Will cost more in interfaces if you don't
- Choose system:
  - On-site / Off-site
- Archivists / Librarians / Curators are in charge:
  - Do what you are good at
  - Buy software / services to do the rest
- Automate everything that you can:
  - Use software that already does this
- Scale by system engineering:
  - Don't judge by speed of 1 thread on your desktop
- Lots of interesting issues to resolve:
  - But don't reinvent the wheel!

