

# Digital Preservation in Practice: Case Study

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#### About me



- Ed Pinsent, Digital Archivist at ULCC since 2004
- Teaches the DPTP
- Offers consultancy in digital preservation
- Background as archivist / records manager
- Experience in web-archiving, repository management, metadata projects, migration, digitisation, project management etc.
- See more at digital archives blog http://dart.blogs.ulcc.ac.uk/

#### Plan



- Case study for a digital preservation strategy
- Based on consultancy work
- Organisation cannot be named; designated as "Global Novelties Inc.", a commercial business selling toys and novelties internationally
- Their archivists wanted a digital preservation strategy for born-digital content

# The Business















**Customers** 

Global Novelties

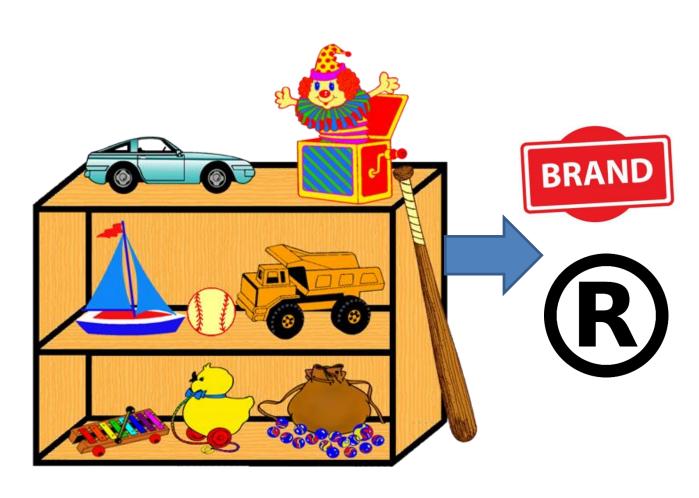
Plastic toys

**Brands** 

# The "ToyBox"

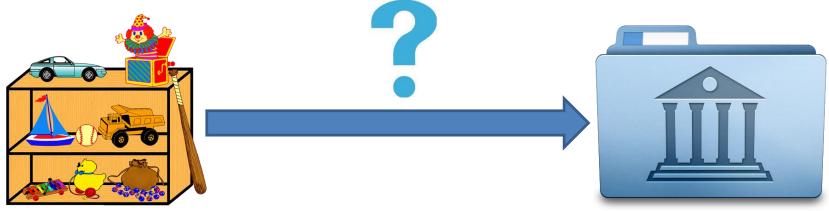


- Digital Asset Management System
- Holds digital assets about novelties
- Kept for legal and financial purpose
- Expresses ownership of brands



#### Archivists' fear





- ToyBox
- May contain digital records and digital archives of the future
- Seems to be "owned" by IT people

- Our Digital Archive
- How can we get the ToyBox contents in here?
- That sounds expensive and difficult
- IT people won't talk to us

### Reasons to use the ToyBox - 1



- Owner of the system is in favour of it
- Legal team support it
- ToyBox is well-resourced
- Has a dedicated funding stream from the Marketing wing
- Has capacity on a grand scale
- Access tightly managed; very secure
- Does a form of "archiving" already (sort of...)

### More reasons to use the ToyBox



- Already in place...
  - Disaster plan
  - Database
  - Metadata extraction
  - Future storage needs
  - Authenticity checks of the objects
  - Checksum generation and validation
  - Workflows

#### Caveats



- ToyBox not purpose built for preservation
  - Would need modifications...
- Archivist needs are not prioritised
- Curation / cataloguing functionality not very "rich"
- Language barrier with IT team
- Won't work for all archival materials in scope
- Search limited (metadata limited)

# Make ToyBox your Digital Archive





#### Lessons learned



- 1. Use / re-use / adapt existing systems
- 2. Align archival aims with business aims
- 3. Your "enemy" may be your best friend
- 4. Don't always think of your archive as something "separate"
- 5. Work with IT people, find common ground

# Web presence









Global

**Novelties** 













**Brand** 

websites

**Customers** 

Plastic toys

**Brands** 

# Make a business case for web archiving



- Brand owners must be made aware of potential losses
- Position the archive as crucial to business
- Steps:
  - Survey internal stakeholders
  - Liaise with IT / brand managers / webmasters
  - Demonstrate value-add of web archive service

#### Lessons learned



- 1. Align archival aims with business aims
- 2. Speak to the stakeholders
- 3. Build preservation into the business spend
- Don't archive web indiscriminately; build use cases

## http://www.dptp.org





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