

Risk Management and Digital Preservation

Sharon McMeekin Head of Training and Skills, DPC Getting Started with Digital Preservation

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



Risk Management and Digital Preservation

- Risk management basics
- Risks to digital media
- Having a go
- Taking it further

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



What is Digital Preservation?

"the series of managed activities necessary to ensure continued access to digital materials for as long as necessary" (Beagrie & Jones, Digital Preservation Handbook)

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



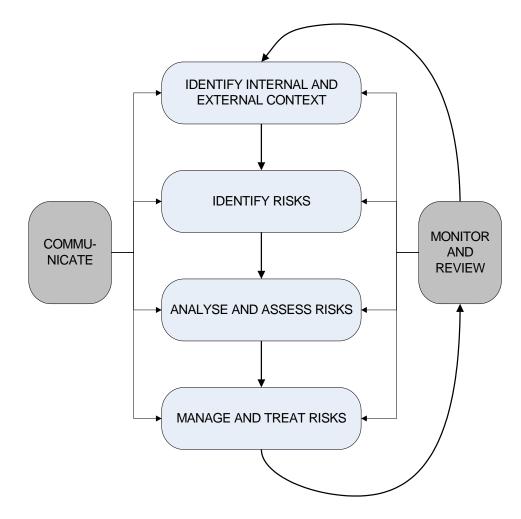
Risk Management Basics

- What is risk?
- ISO:31000 "the effect of uncertainty on objectives"
- So what is risk management?
- Positive or negative
- Why is risk management a good thing [for digital preservation]?

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



Overview of RM Process



Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



RM Basics

- Identify risk, and the consequence of it happening
- Assign values to likelihood and impact
- Determine mitigation techniques
- (Some models) assign risk areas and define 'appetite'
- Review periodically
- Also remember 'opportunity' as well as 'risk'

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



Identifying Risks

Some examples of risks to digital media:

- File format obsolescence
- Media degradation (bit rot)
- Media obsolescence
- Hardware obsolescence
- Viruses
- Dissociation (loss of context)
- Network failures
- ...etc...

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



Evaluating Risks

	Consequences		
Likelihood	Major	Moderate	Minor
Likely			
Possible			
Unlikely			

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



Example Risk

org

RISK	Contents of archive drive deleted by accident		
Consequence	Data loss, Disassociation of other data sets		
Likelihood	4		
Impact	5		
Score	20		
Frequency	Weekly, sudden		
Owner	Senior Information Risk Owner		
Response	Regular tiered back-ups, integrity checking, access policy, strict control of permissions, staff training		
New Likelihood	2		
New Impact	2		
New Score	4		
Frequency of Review	Annual		
r digital memory accessib	le tomorrow sharon@dpconline.org www.dpconline.org		

@SharonMcMeekin



Taking It Further

- Risk appetite
- Explosive risks
- Risk AND opportunity
- PRINCE2 project management
- Intelligent Risk Management

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



Some Resources

 ISO:31000 Risk management. Principles and guidance <u>www.ico.org/iso/home/standards/iso31000.htm</u>

- DRAMBORA <u>www.repositoryaudit.eu/about/</u>
- TIMBUS <u>www.timbusproject.net/</u>
- TNA digital continuity service <u>www.nationalarchives.gov.uk/information-management/our-services/dc-risk-opportunities.htm</u>

SPOT <u>www.dlib.org/dlib/september12/vermaaten/09vermaaten.html</u>

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin





- In small groups pick select a risk and work through RM steps
 - Be clear on difference between risk and consequence
 - Think of possible mitigation steps
 - Decide scores for before and after mitigation
- 20 mins to discuss and then report back

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin



- Identify Risk
- Consequence
- Likelihood
- Impact
- Score
- Owner

A Simple Risk Assessment

- New Likelihood
- New Impact
- New Score
- Proximity
- Trend
- Frequency of Review
- Responses/Mitigation

Our digital memory accessible tomorrow

Sharon McMeekin sharon@dpconline.org @SharonMcMeekin