

Risk Management and Digital Preservation

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Risk Management and Digital Preservation

- Risk management basics
- Risks to digital media
- Having a go
- Taking it further



What is Digital Preservation?

"the series of managed activities necessary to ensure continued access to digital materials for as long as necessary"

(Beagrie & Jones, Digital Preservation Handbook)

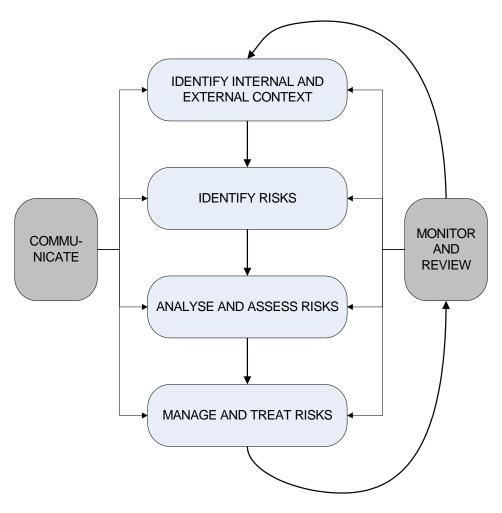


Risk Management Basics

- What is risk?
- ISO:31000 "the effect of uncertainty on objectives"
- So what is risk management?
- Positive or negative
- Why is risk management a good thing [for digital preservation]?



Overview of RM Process





RM Basics

- Identify risk, and the consequence of it happening
- Assign values to likelihood and impact
- Determine mitigation techniques
- (Some models) assign risk areas and define 'appetite'
- Review periodically
- Also remember 'opportunity' as well as 'risk'



Identifying Risks

Some examples of risks to digital media:

- File format obsolescence
- Media degradation (bit rot)
- Media obsolescence
- Hardware obsolescence
- Viruses
- Dissociation (loss of context)
- Network failures
- ...etc...



Evaluating Risks

| | Consequences | | |
|------------|--------------|----------|-------|
| Likelihood | Major | Moderate | Minor |
| Likely | | | |
| Possible | | | |
| Unlikely | | | |



Example Risk

| RISK | Contents of archive drive deleted by accident | |
|---------------------|---|--|
| Consequence | Data loss, Disassociation of other data sets | |
| Likelihood | 4 | |
| Impact | 5 | |
| Score | 20 | |
| Frequency | Weekly, sudden | |
| Owner | Senior Information Risk Owner | |
| Response | Regular tiered back-ups, integrity checking, access policy, strict control of permissions, staff training | |
| New Likelihood | 2 | |
| New Impact | 2 | |
| New Score | 4 | |
| Frequency of Review | Annual | |



Taking It Further

- Risk appetite
- Explosive risks
- Risk AND opportunity
- PRINCE2 project management
- Intelligent Risk Management



Some Resources

- ISO:31000
 Risk management. Principles and guidance www.ico.org/iso/home/standards/iso31000.htm
- DRAMBORA www.repositoryaudit.eu/about/
- TIMBUS www.timbusproject.net/
- TNA digital continuity service <u>www.nationalarchives.gov.uk/information-management/our-services/dc-risk-opportunities.htm</u>
- SPOT www.dlib.org/dlib/september12/vermaaten/09vermaaten.html



Exercise

- In small groups pick select a risk and work through RM steps
 - Be clear on difference between risk and consequence
 - Think of possible mitigation steps
 - Decide scores for before and after mitigation
- 20 mins to discuss and then report back



A Simple Risk Assessment

- Identify Risk
- Consequence
- Likelihood
- Impact
- Score
- Owner
- Responses/Mitigation

- New Likelihood
- New Impact
- New Score
- Proximity
- Trend
- Frequency of Review